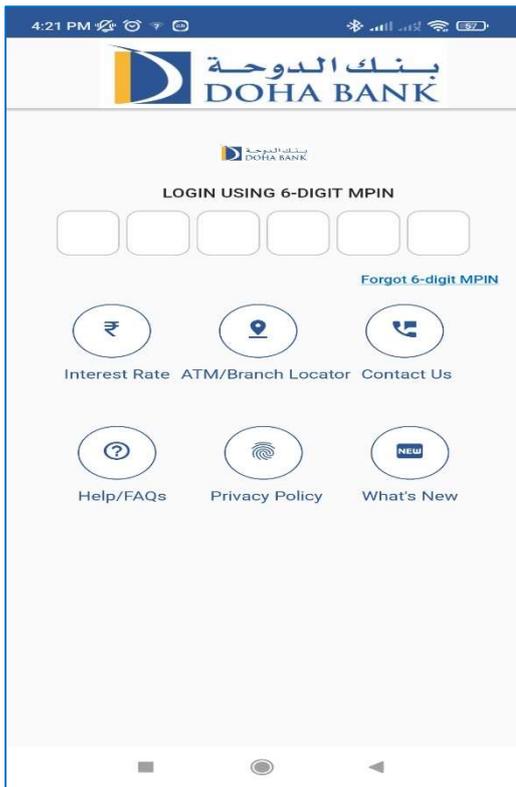
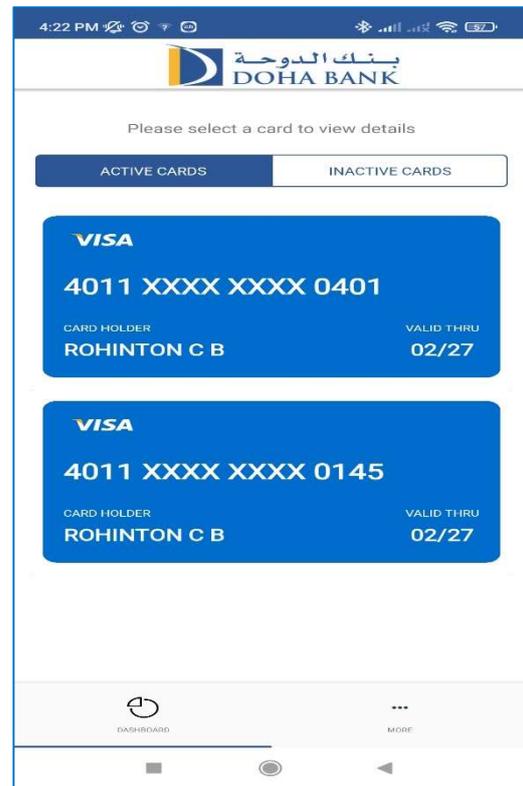


Permanent Card Blocking steps

Login to App by entering 6 digit MPIN



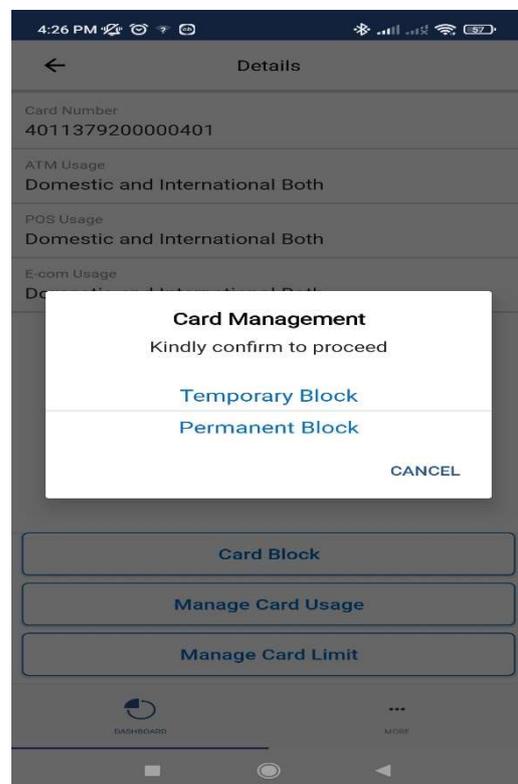
Go to Dashboard Screen & Tab on Card no.:-



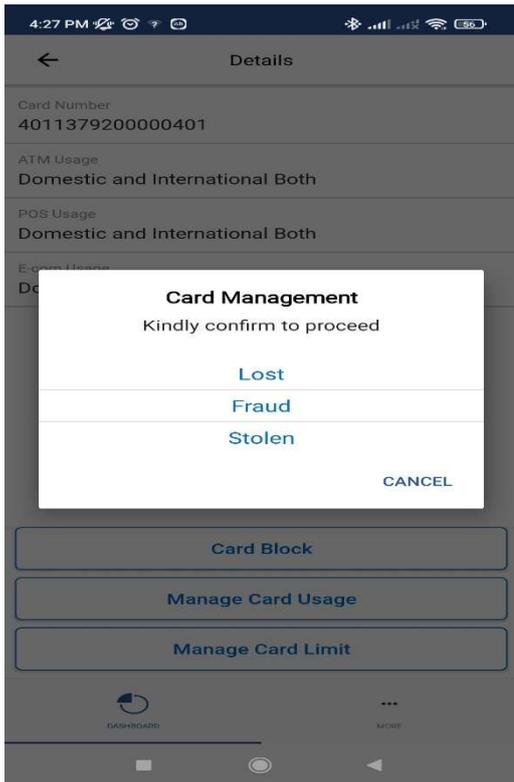
Tab on Card Block option:-



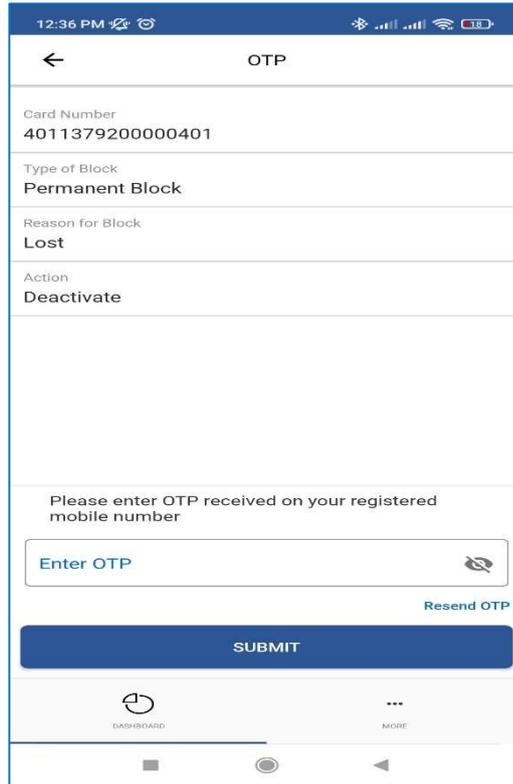
Select Permanent Block Option:-



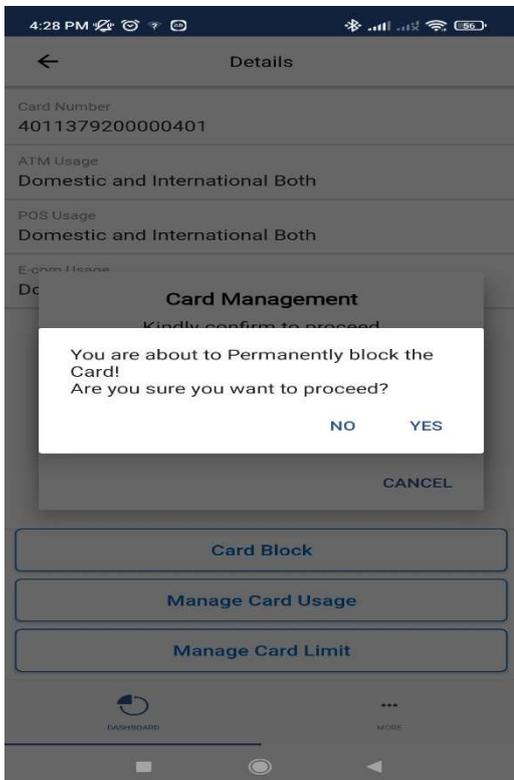
Select the purpose:



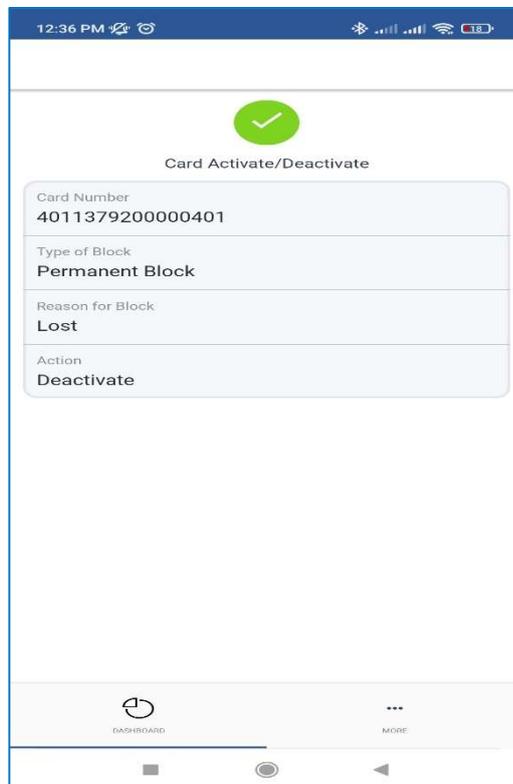
Enter OTP:



Dual confirmation on Permanent blocking



Success Screen Permanent Card Block:



NOTE: - PERMANENTLY BLOCKED CARD CANNOT BE REACTIVATED AND HAS TO BE REISSUED THROUGH BRANCH/CALL CENTER