

Key Facts Statement - Remittance - International Transfers

Key Facts Statement provides you with information about the key features, requirements, fees and charges etc. for the Remittance - International Transfers. Doha Bank offers fast, secure money transfers over an extensive range of destinations offering competitive exchange rates for all currencies. Fund Transfer can be done through Branch, Online and Mobile Banking.

Service Details

Particulars	Description
Services Offered	<ul style="list-style-type: none"> Local Fund Transfers. SWIFT Transfers in foreign currencies. E-remittances in INR,PKR,SLR, BDT,PHP,NPR,IDR,TRY.
Services Availability	Remittances to major currencies over an extensive range of destinations.

Fees & Charges

Particulars	Description
International Fund Transfer Fees	International fund transfer fees may vary according to the factors such as amount, currency, correspondent bank charges, type of charges chosen and customer segment/class. Correspondent charges will be applied by the correspondent banks which will vary from bank to bank, depending on the amount and beneficiary country.

Website links & Contact Information

- Fees & charges for Remittance are subject to change, please refer to link below for latest rates <https://ae.dohabank.com/schedule-of-charges/charges-personal-customers/>.
- To contact us, please visit to <https://ae.dohabank.com/contact-us/>.

Additional Information

- Bank reserves the right to amend its Terms and Conditions, with 60 days prior notice to consumers.
- With respect to instructions provided by consumer, correspondent bank charges, and deductions shall be either borne by the beneficiary in full or shared.
- For Swift transfer, prevailing exchange rates are displayed at the Branch, on website, on Mobile app & Internet banking portal at the time of performing the transaction.
- For Swift transfer, preferential & competitive rates are offered for high value transactions.
- For Remittance, instant or same day credit – Beneficiary receives money instantly in most cases, cut-off timings apply.
- For Remittance, transparent charging and no hidden costs involved.

Warning Statements

- Recall of transaction is permitted however such recall is limited to transactions which are pending for processing. Bank will make reasonable effort to honor the request but cannot guarantee a successful recall. Additional charges would be applicable for such recall requests.
- The Bank shall not be liable for any transaction(s) rejected due to missing or incorrect beneficiary details and/or for a rejection due to an inactive beneficiary account or any other reason. Additional charges shall apply, per rejected transaction.
- Transactions might be rejected by the correspondent bank or beneficiary bank due to their internal policies. Such transactions will be refunded at the prevailing rate and might incur loss.
- For Swift transfer, the prevailing exchange rates are displayed at Branch, on website and Mobile app and Internet Banking at the time of performing the transaction.
- For Swift transfer, processing of transfers-initiated post cut-off time and on Public holidays shall happen on next working day.
- For Swift payments, intermediary/correspondent bank involved in processing of the transfer instruction may deduct charges from the remittance amount irrespective of the method selected.
- For Remittance, execution time dependent on factors like additional information requested by processing partner, bank holidays, etc.

Doha Bank UAE is licensed by the Central Bank of the UAE